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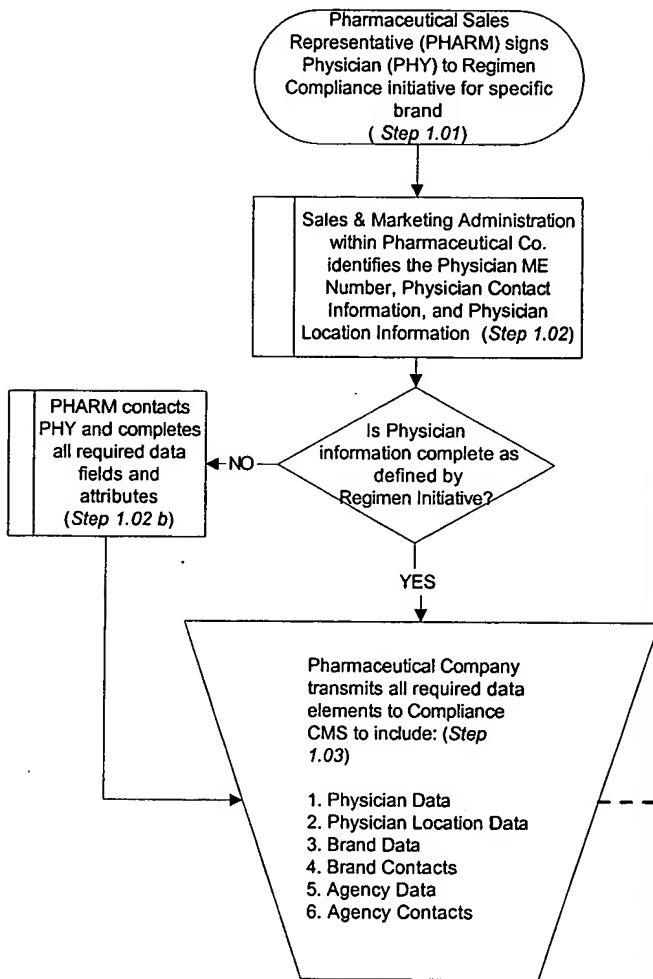
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Figure - 1
Compliance CMS Process Flow
Physician Recruitment & Data
Capture



Compliance CMS Server
& Data Capture Actions

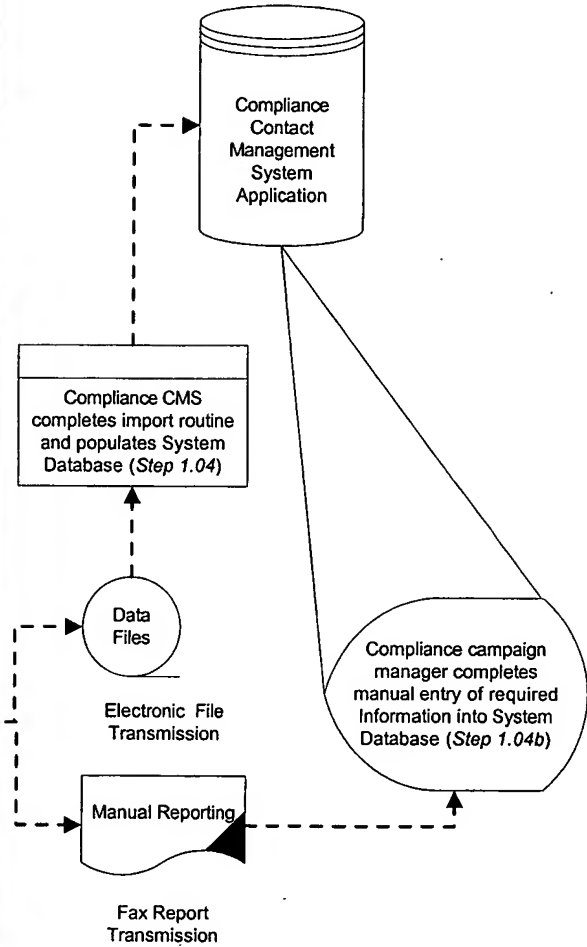
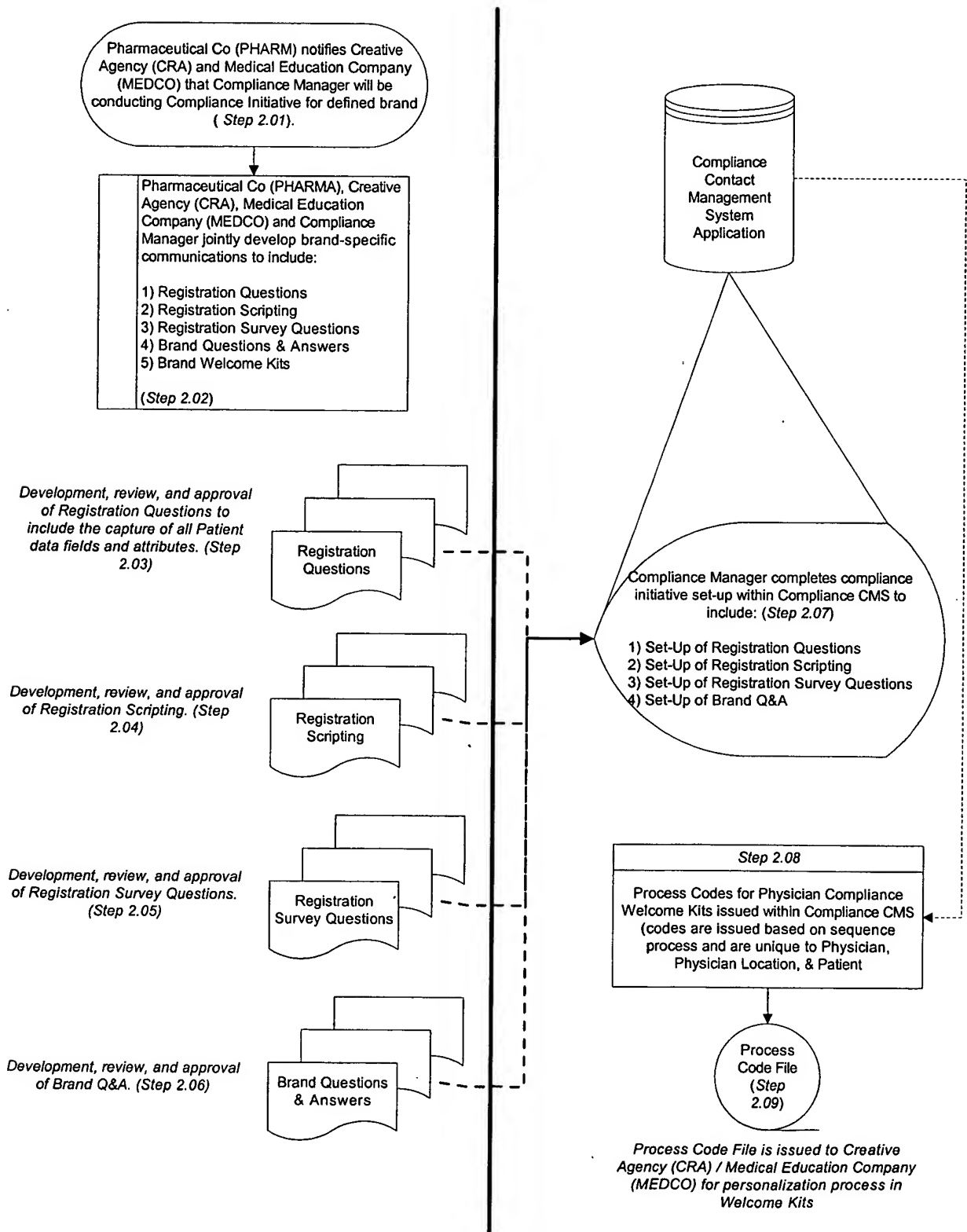


Figure - 2
Compliance CMS Process Flow
Scripting & Survey Data Retention



Compliance CMS Process Flow Patient Registration - Inbound Call Flow

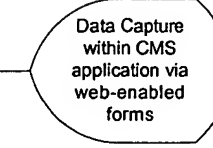


Figure - 4
Compliance CMS Process Flow
Patient Registration - Direct Mail
Self Registration

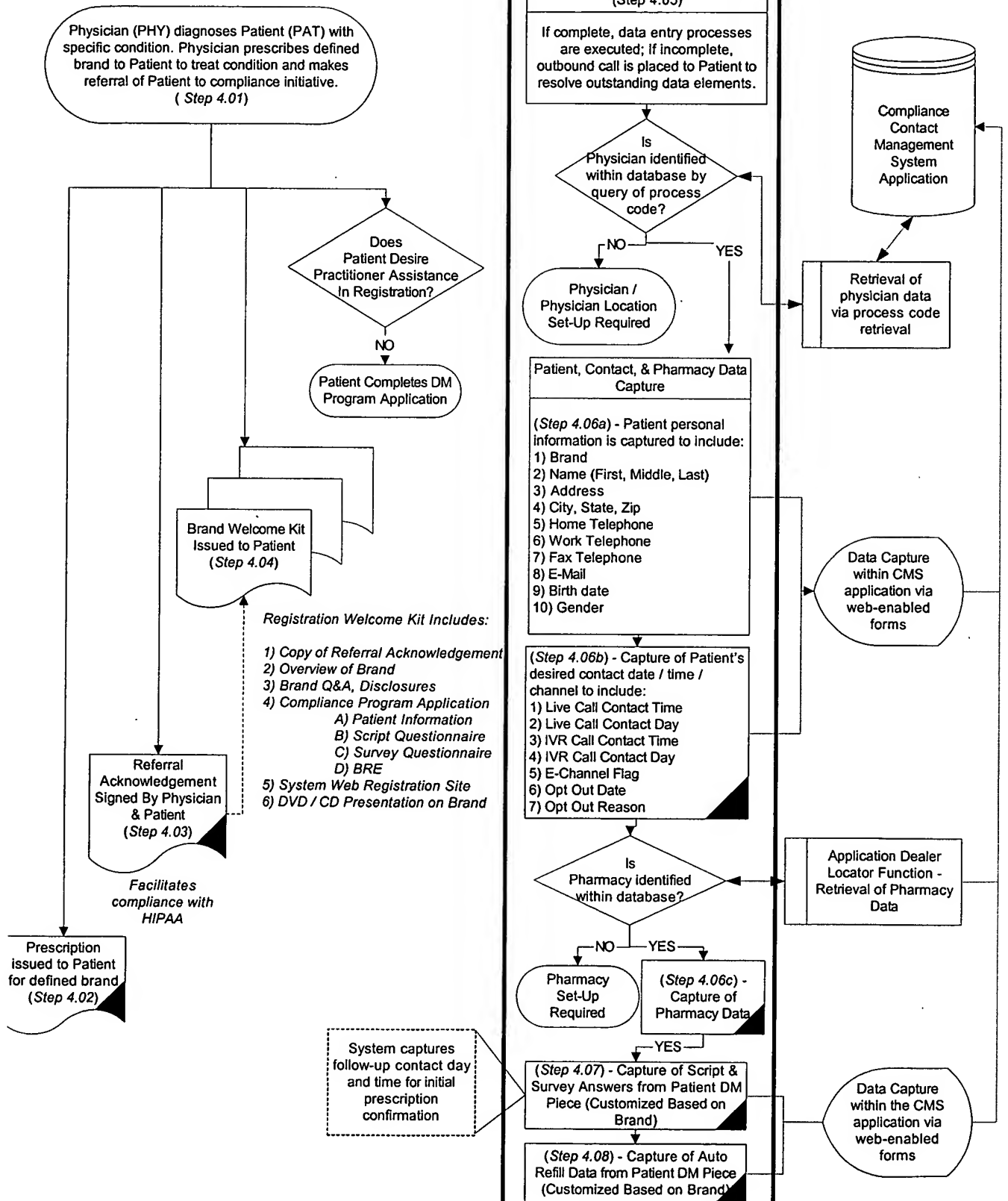


Figure - 5
Compliance CMS Process Flow
Patient Registration - Web-
Based Self Registration

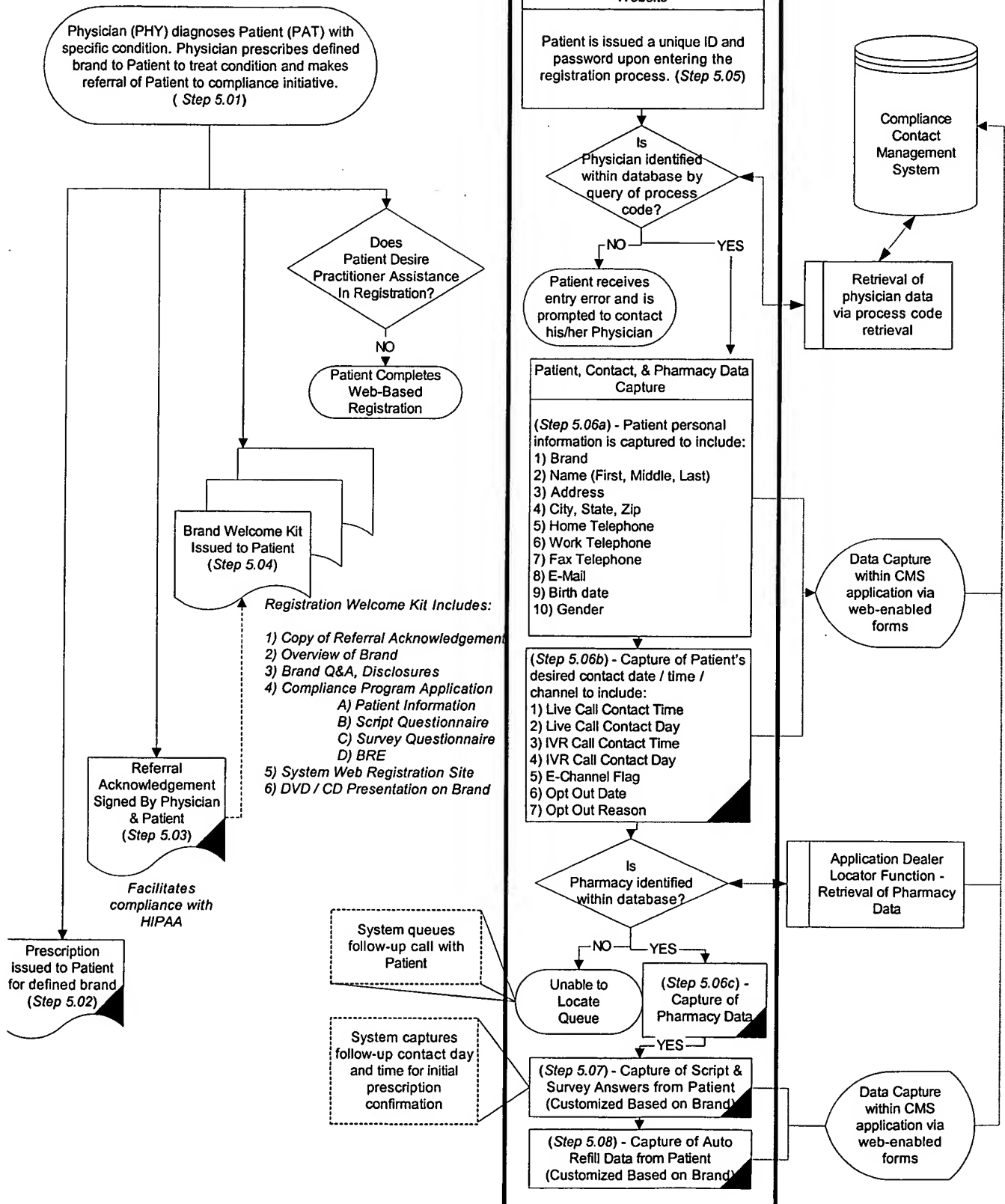


Figure - 6
Compliance CMS Process Flow
Patient Contact Management -
Compliance Initiative Execution

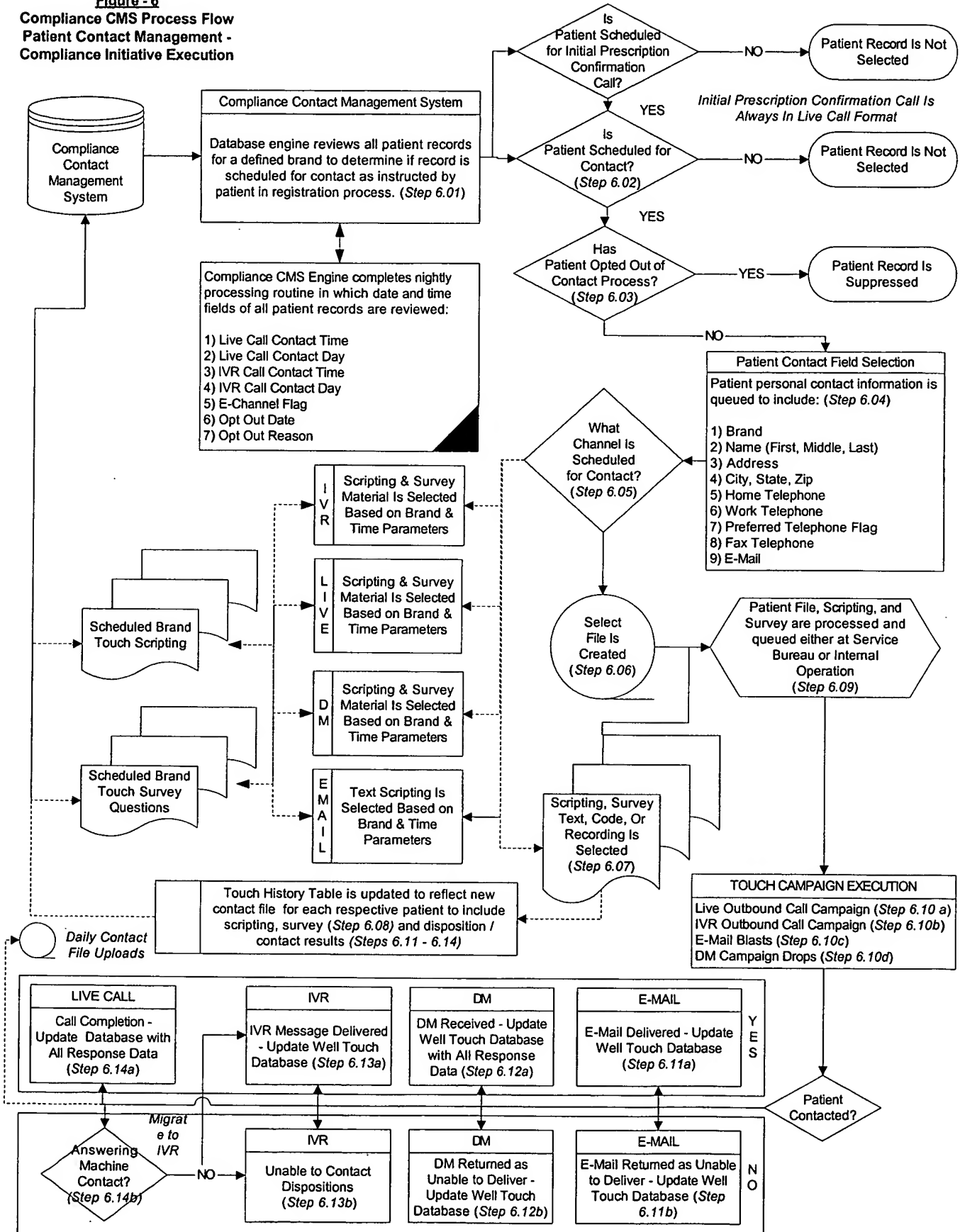
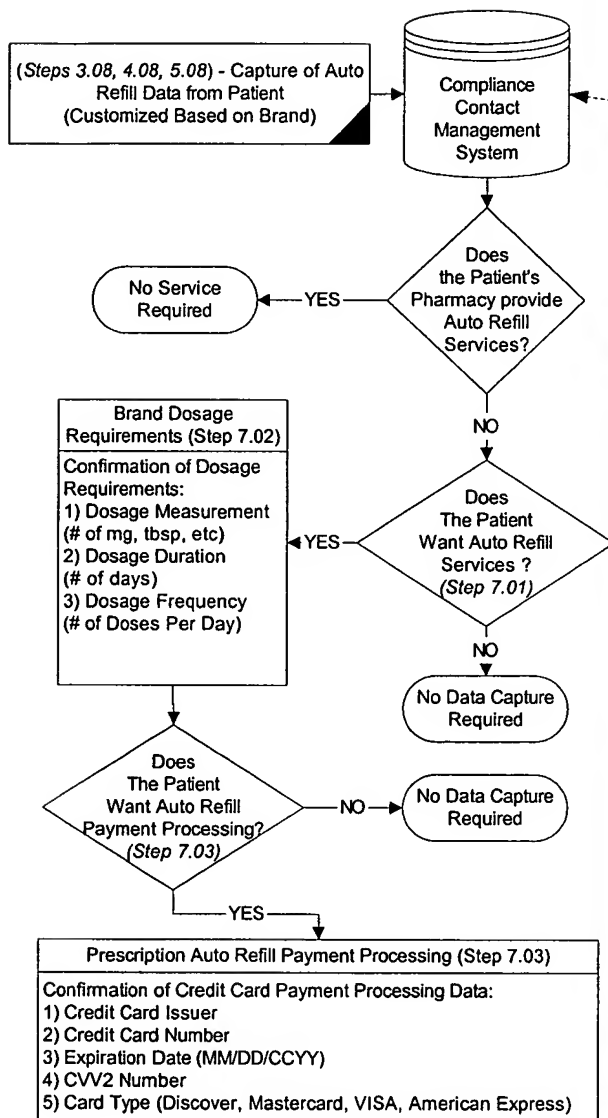


Figure - 7
Compliance CMS Process Flow
Patient Auto Refill Functionality



Compliance CMS Engine Processing

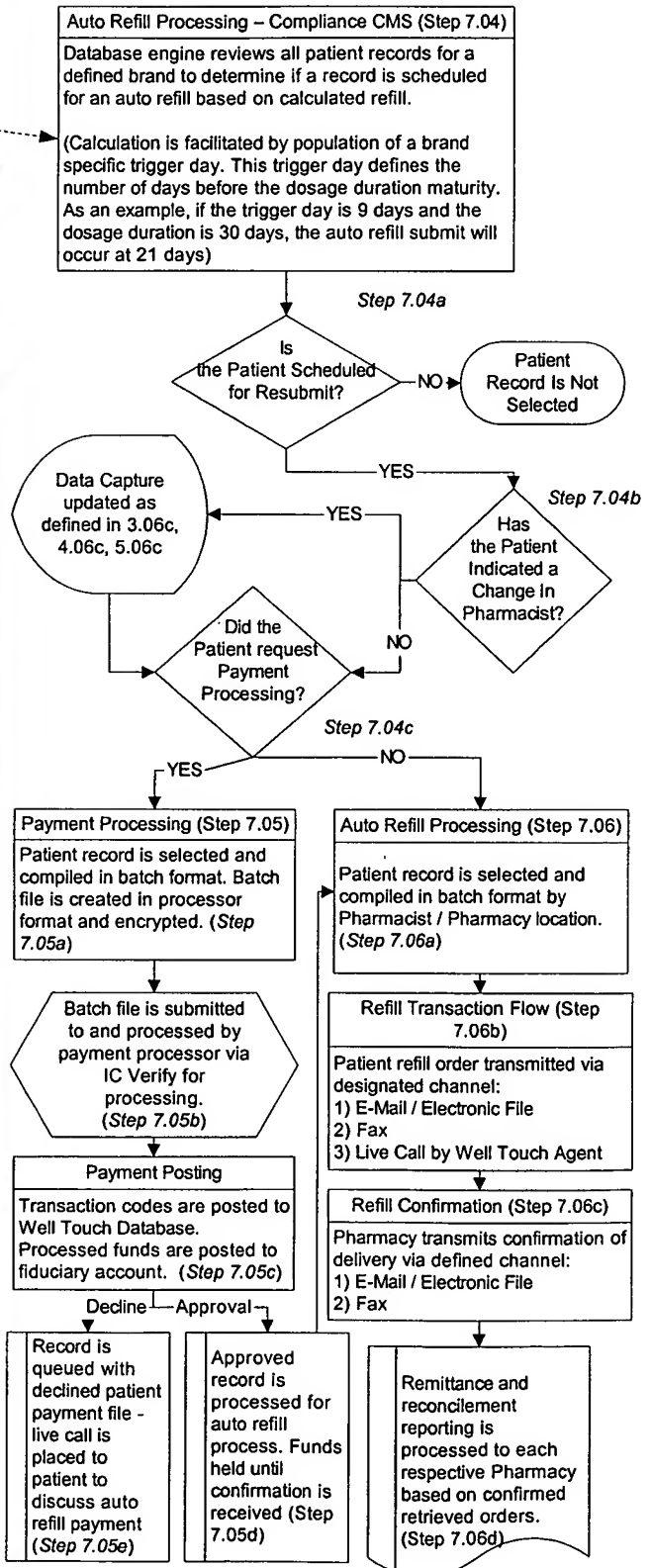
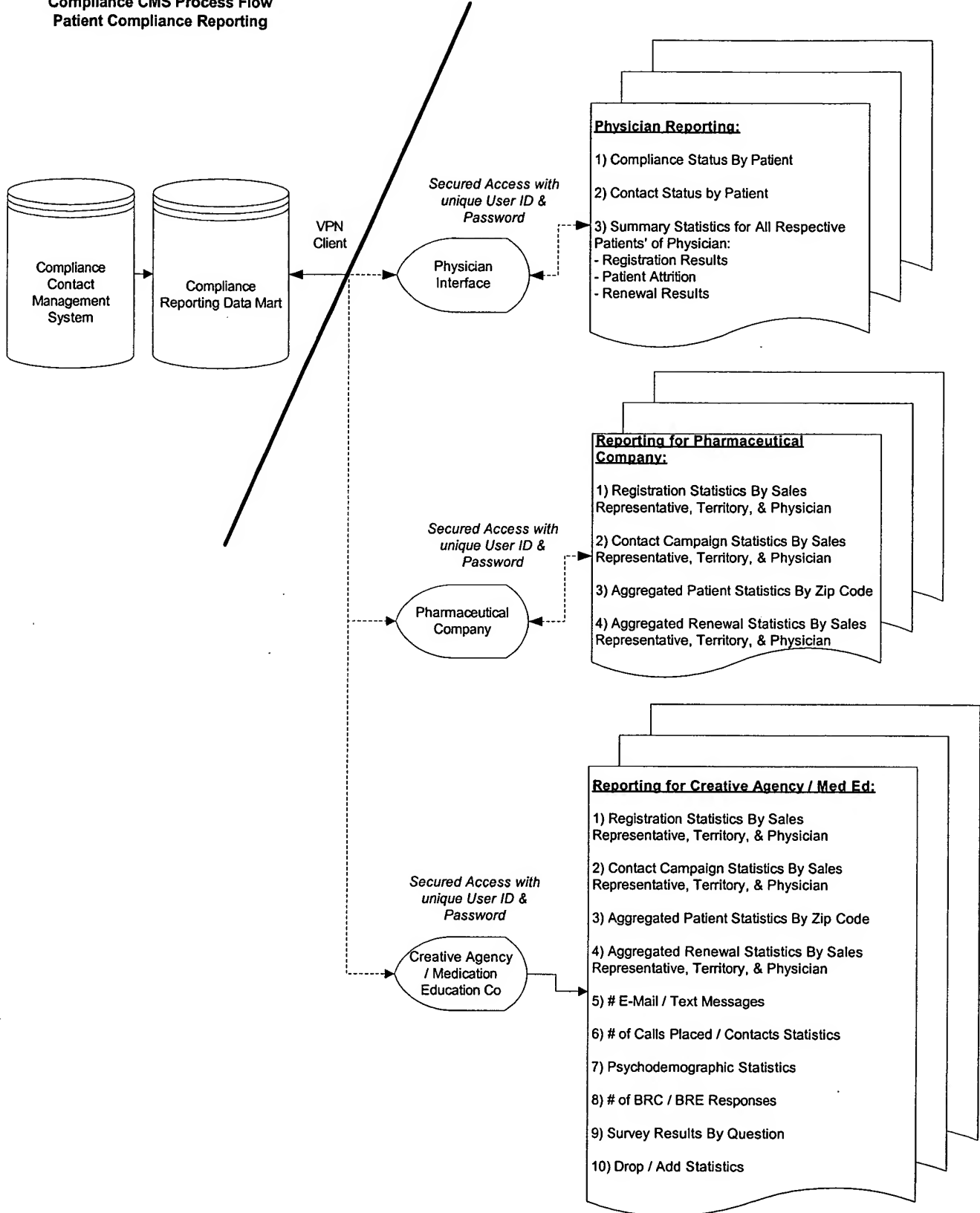
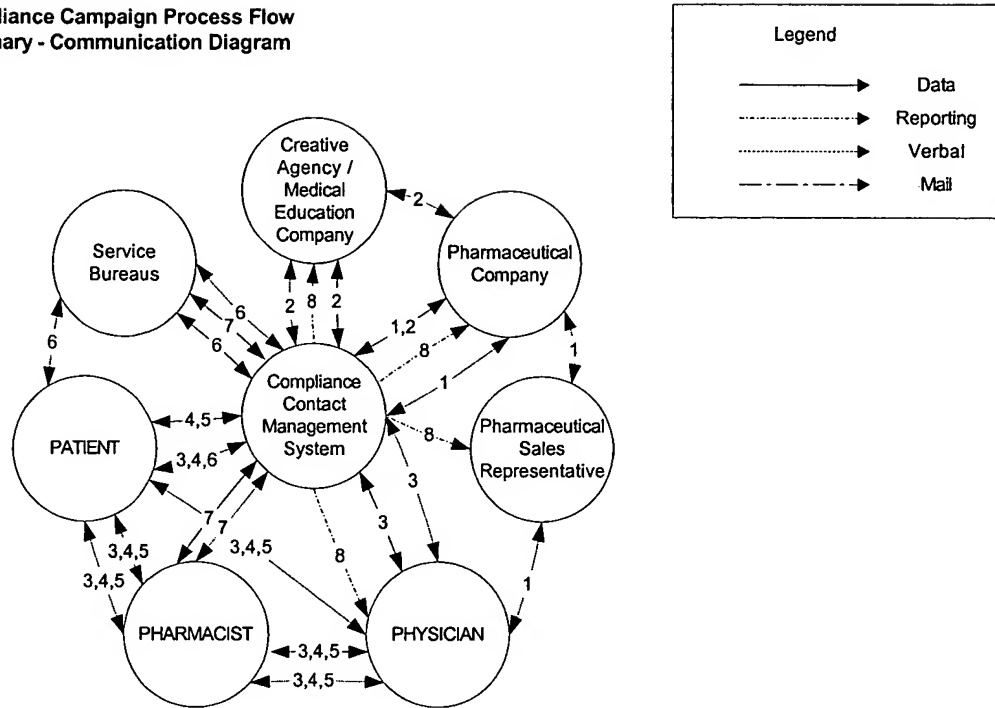


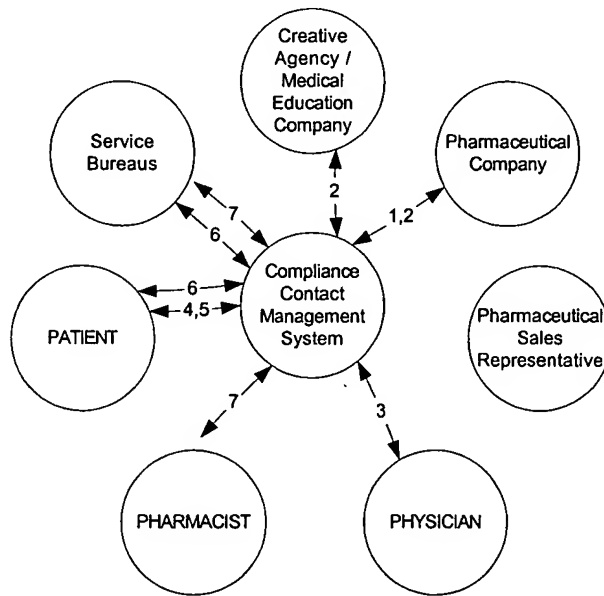
Figure - 8
Compliance CMS Process Flow
Patient Compliance Reporting



**Figure – 9: Compliance Campaign Process Flow
Executive Summary - Communication Diagram**



**Figure – 10: Compliance CMS Application
Data Retention Process Touch Points**



**Figur -11:
Compliance CMS
Technical Processing Flow**

